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Question Paper Code : 75591

5 Year M.Sc. DEGREE EXAMINATION, NOVEMBER/DECEMBER 2013.

Elective

Software Engineering

XSE 002/10677 SWE 12 — SOFTWARE COMMUNICATION AND DOCUMENTATION

(Regulation 2003/2010)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. List out Different types of Documentation.
2. Who is responsible to document project in a team.
3. What is Body language?
4. How to organize one self?
5. Define MOM importance.
6. State the significance of minutes.
7. Brief in two sentences about resume writing.
8. How can email techniques helps in documentation?
9. List any two common challenges in the harnessing of technology.
10. What is need for standardization?

PART B — (5 × 16 = 80 marks)

11. (a) Consider your self as project leader, if you are responsible for project development, when, how and to when will you assign documentation responsibilities. Why? Justify in detail.

Or

- (b) Distinguish between spoken communication and written communication.

12. (a) List and explain characteristics of effective communication.

Or

(b) Discuss about other aspect of spoken communication.

13. (a) Explain the importance of "Virtual" meeting.

Or

(b) For documentation, in what way video conference is advantages over audio conference.

14. (a) Can the process of documenting be assigned to contracts? Justify your answer.

Or

(b) Explain external technical documentation for software.

15. (a) If there is no on-line help, in what way it will affect the user. Explain all the steps in detail.

Or

(b) If the product is not ISO standards, then can you document without standardization? Yes/No. Justify your answer.