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Question Paper Code: 57B01

B.E. / B.Tech. DEGREE EXAMINATION, DEC 2020

Seventh Semester

Biomedical Engineering

15UBM701- HOSPITAL MANAGEMENT

(Regulation 2015)

Duration: 1.15 hrs

Maximum: 30 Marks

PART A - (6 x 1 = 6 Marks)

(Answer any six of the following questions)

1. All except one is the output indicator of the hospital administrator system. CO1- R
 - (a) Patient satisfaction
 - (b) Public relation
 - (c) Quality of health care
 - (d) Policy consideration
2. Which one the following is not a part of hospital management issue? CO1- R
 - (a) Patient expectations
 - (b) Technology implementation
 - (c) Staff retention and recruitment
 - (d) Monitoring patient records
3. Functions of the outpatient department include _____. CO2- R
 - (a) Promotion of health
 - (b) Training of medical and nursing personal
 - (c) Social search
 - (d) All of the above
4. Which of the following are major role in a hospital healthcare organization? CO2- U
 - (a) Quality of patient care and provide supportive services
 - (b) Policy considerations
 - (c) Health supervision and prevention of decease
 - (d) Both (a) and (c)
5. Hospital information system functions are related to _____. CO3- R
 - (c) Manage patients and doctors account
 - (b) Manage staff and patient reservations
 - (a) Make different supportive field respective doctors
 - (d) All of the above

6. A clinical information system is an information system designed specifically for use in the_____.
- (a) Intensive care unit (b) Patient data recorded unit
(c) Disease preventive care unit (d) Laboratory management unit
7. Supportive services of the hospital includes all except _____.
- (a) pharmacy services (b) laboratory services
(c) house-keeping services (d) laundry services
8. Select highest hierarchy of the services is supported in a hospital.
- (a) Therapeutic service (b) Information service
(c) Diagnostic service (d) Food service
9. The major sources of health-care waste are _____.
- (a) Laboratories and research centers (b) Mortuary and autopsy centers
(c) Blood banks and collection services (d) All the above
10. Which of the following is non-biomedical waste?
- (a) Sharps (b) Pharmaceutical waste (c) Pathological waste (d) Infectious waste

PART – B (3 x 8= 24 Marks)

(Answer any three of the following questions)

11. Discuss in detail about the various challenges in hospital administration. CO1- U (8)
12. Mention the essential steps to maintain an effective hospital management and explain. CO2- U (8)
13. Explain in detail about hospital information system. CO3- U (8)
14. Describe the role various lab services supported in a hospital management. CO4- U (8)
- 15 Explain the different source of health-care waste and how the hospitals handle them. CO5-Ana (8)