

Reg. No. :

--	--	--	--	--	--	--	--	--	--

Question Paper Code: 59832

B.E./B.Tech. DEGREE EXAMINATION, SEP 2020

Elective

Information Technology

15UIT932 - ORGANIZATIONAL BEHAVIOR

(Regulation 2015)

Duration: One hour

Maximum: 30 Marks

PART A - (6 x 1 = 6 Marks)

(Answer any of the following Six Questions)

1. Which is the process to resolve conflict according to March and Simon? CO1- U
(a) Problem solving (b) Politics (c) Persuasion (d) All of the above
2. In Vroom's Expectancy theory, Expectancy indicates CO1- U
(a) Probability of achieving that outcome (b) Advancement
(c) Award (d) Accounting
3. All of the following topics and areas of concentration generally constitute the CO1- U
field of OB except.
(a) International influences (b) Interpersonal communication
(c) Group structure and process (d) Leadership
4. Now a days a lot of stress is being put on the _____ of the employee in CO2- U
the organization.
(a) Character (b) Improvement (c) Behavior (d) Rewards
5. Job Satisfaction have _____ related to Absenteeism and CO2- R
Turnover
(a) Positively (b) Negatively (c) Directly (d) Elastically
6. Groups created by managerial decision in order to accomplish stated goals of CO3- R
the organization are called
(a) Formal groups (b) Informal groups (c) Task groups (d) Interest groups

7. Which of the following can be sources of organizational control? CO3- R
 (a) Performance appraisals (b) Organizational culture
 (c) Leadership (d) All of the above
8. “Leadership motivates the people to work and not the power of money”, this concept is related to CO4- U
 (a) Autocratic model (b) Custodial model
 (c) Supportive Model (d) Collegial Model
9. In attribution theory, the criterion that is used to explain whether a person's behavior fits with other behavior is called CO4- R
 (a) Distinctiveness (b) Consistency (c) Consensus (d) Closure
10. The acquisition of knowledge or skill through study, practice, or experience is CO4- R
 (a) Selective perception (b) Education (c) Learning (d) Training

PART – B (3 x 8 = 24 Marks)

(Answer any Three of the following Questions)

11. Write the issues and challenges faced by organization in the present scenario. CO1- U (8)
12. “Change for the sake of change is no change at all”. Comment on this statement and show why change for the sake of change could be detrimental to the health of the organization. CO2- Ana (8)
13. Write the stages of group development with the help of diagram. CO3- U (8)
14. “A good leader is not necessarily a good manager” Discuss this statement and compare leadership with management. CO4- U (8)
15. Is the leadership transforming fast enough in comparison with the technological changes? CO4- U (8)