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Question Paper Code: 59871

B.E./B.Tech. DEGREE EXAMINATION, APRIL 2019

Open Elective

Civil Engineering

15UIT971 – PC TROUBLESHOOTING

(Common to CSE,ECE,EEE,EIE,Mechanical,Chemical)

(Regulation 2015)

Duration: Three hours

Maximum: 100 Marks

PART A - (5 x 1 = 5 Marks)

1. The techniques which move the program blocks to or from the physical memory is called as _____ CO1- R
 - (a) Paging
 - (b) Virtual memory organization
 - (c) Overlays
 - (d) Framing
2. A hard disk is divided into tracks which are further subdivided into: CO2- R
 - (a) Clusters
 - (b) Sectors
 - (c) Vectors
 - (d) heads
3. For passing control to POST when switching on the PC, the following units should be in working condition. CO3- R
 - (a) microprocessor
 - (b) PROM
 - (c) RAM
 - (d) Interrupt Controller
4. From where can the boot option be selected? CO4- R
 - (a) Advanced BIOS Features
 - (b) Advanced chipset Features
 - (c) CPU Soft menu
 - (d) Power management setup
5. If a user wants to add another adapter card into a PC, the first concern would be: CO5 -R
 - (a) Is the card a "Plug-and-Play" card?
 - (b) Would there be enough hard-drive space for the driver-software for the card?
 - (c) Would the power supply be able to provide enough power for the card?
 - (d) Is there a vacant slot available for the card?

PART – B (5 x 3= 15Marks)

6. What is the decimal value of the hexadecimal number 777 and hexadecimal value of decimal number 5238? CO1- R
7. Why SSD is said to be a Solid state drive? CO2- R
8. Write the various data recovery software available for HDD and pen drive. CO3- R
9. Mention some Anti-Virus Software for protect our project file. CO4 -R
10. Mention any two Software and Hardware Faults. CO5- R

PART – C (5 x 16= 80Marks)

11. (a) Suppose we want to print 100 lines on a printer .In which mode can the printing be done faster – the program mode or the interrupt mode? Justify this statement. CO1- App (16)
Or
(b) An 8-bit byte with binary value 10101111 is to be encoded using an even-parity Hamming code. Show the binary value after encoding? CO1- App (16)
12. (a) Assume that while turning on your computer a blue screen is displayed without booting. How will you solve this issue in real time? Also if you hear One long beep and two short beeps after turning your computer ON what hardware fault will you conclude as an Engineer? CO2- App (16)
Or
(b) Classify the types of scanners and State the advantage of a scanner input device CO2- App (16)
13. (a) Assume that a new device say pen drive is inserted in your computer and the computer displays a message saying device is not identified properly. Depict the various troubleshooting techniques to solve this issue CO3- Ana (16)
Or
(b) Inspect why Windows 7 operating system is vastly used in real world compared to windows XP. Point out your opinion on why windows 7 superseded windows XP and what you consider as the main feature being introduced in windows 7 OS compared to XP? CO3- Ana (16)

14. (a) What are the ways to Defragment the drives of your computer in the windows XP? CO4- U (16)
- Or
- (b) When you on your computer, The following warning message will display. “Warning! Your computer may be infected”. How will you detect this error? CO4 -Ana (16)
15. (a) Consider the following problem. CO5 -App (16)
“Floppy Drive Selected, No Display.” Find out the solutions.
- Or
- (b) Identify the solutions for the following problems: CO5- App (16)
“Boot Disk Failure. Type Key to retry”

